



# DEALER FLAT RATE LABOR INCREASE REQUEST FORM

(Please Print)

DATE: \_\_\_\_\_

DEALERSHIP: \_\_\_\_\_ CAREFREE DEALER NUMBER \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Service Manager: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Warranty Administrator: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

# of Technicians on Staff \_\_\_\_\_

# RVIA/RVDA certified as "Certified Technician" \_\_\_\_\_

# RVIA/RVDA certified as "Master Certified": \_\_\_\_\_

## Survey Section (required):

List the 3 closest RV Dealers with Name, Phone and their posted Flat Rate Labor Amount

Dealership: \_\_\_\_\_ Phone: \_\_\_\_\_ Posted Rate: \$ \_\_\_\_\_ ☐

Dealership: \_\_\_\_\_ Phone: \_\_\_\_\_ Posted Rate: \$ \_\_\_\_\_ ☐

Dealership: \_\_\_\_\_ Phone: \_\_\_\_\_ Posted Rate: \$ \_\_\_\_\_ ☐

☐ Current Posted Flat Rate Labor/Hour \$ \_\_\_\_\_ Carefree Approval Date (if applicable): \_\_\_\_\_

☐ Requested Flat Rate Labor/Hour \$ \_\_\_\_\_

(For Carefree Office Use)

☐ Carefree Approved Flat Rate Labor/Hour \$ \_\_\_\_\_ Effective Date: \_\_\_\_\_

☐ Denied

Reasons \_\_\_\_\_

Carefree of Colorado will review all labor rate increase requests and document the request in Carefree's database. Dealers will be notified in writing of Carefree's response to the submitted request (generally this will be a reply via email to the dealership employee who submitted the increase request initially) in a timely manner.

Once Carefree approves and enters a dealers Flat Rate amount, the dealer's Carefree Flat Rate amount will be locked in for a period of a minimum of two years from the effective date.

Any requests received before the two year period has elapsed from a previously authorized effective date, will be documented in Carefree's database as an early request and denied with instructions to resubmit after the two year period has elapsed.

Requests for labor rate increases received after the two year period will be evaluated on a case by case basis taking into account: the current RV business climate; the submitting dealer's direct competition; flat rates in the immediate territory; the dealer's number of available technicians and their training level; and, the dealership's current business status with Carefree of Colorado.

A timely submission for an increase request after two years from the original effective date is not a guarantee that an increase will be honored, or approved at the rate the dealership is requesting. Carefree reserves the right to set an approved flat rate labor amount for each dealer and the policies and procedures of Carefree of Colorado's warranty and dealership agreements are always subject to change at Carefree of Colorado's discretion at any time.